


FMTCommunications

2018 Spring

FIND THE FIBER CONTEST

Find the “fiber” in our current Spring Newsletter for your chance to win either a Roku Express or \$25 Visa Gift Card from FMTC. Find this  symbol that represents a fiber strand. Once you find it, either stop by our office and show a Customer Service Representative the location, call us at 208-452-6011 and give the page and location on the page that you found it, or go to our website and fill out a “Contact Us” form.

To fill out a form on the website, go to FMTC.COM and scroll down to the bottom of the Home Page. In the yellow portion, under LEARN MORE ABOUT HOW FMTC CAN SERVICE YOUR HOME OR BUSINESS, click on the CONTACT US TODAY! button. Enter all of the information requested and in the Comments/Questions section below give the page and location of the fiber symbol and click the SEND button. If your location is correct, you will be entered into our drawing with one of two chances to win your choice of a Roku Express or \$25 Visa Gift Card! Have fun!

Find the Fiber



THE BEST INTERNET- NO PHONE REQUIRED

Fruitland and NuAcres residents! Have you considered having Farmers Mutual Telephone Company (FMTC) install Internet, but thought you had to have a phone (voice) service, too? If so, now is the time to sign up! With recent regulatory changes, FMTC is now able to offer “Standalone” Internet. This offering has been a huge success, and one that most of our new, and many of our long-standing customers were happy to see.

Offering speeds up to 1 Gig-1,000Mbps in Fruitland, FMTC brings you the speed you need with rates that don't break the bank.

Why choose FMTC?

For a limited time we are offering your **FIRST MONTH OF INTERNET FOR FREE**

- No Data Caps!
- A local company with local employees, supporting local businesses.
- Local technicians that will install your Internet within days, not weeks.
- No contract and free installation options available.
- Quick response to outages, interference and other line troubles.

Serving the Fruitland area for over 100 years and the Nu Acres community since 1998, FMTC is here to provide you with an excellent Internet experience. We have friendly Customer Service Representatives to answer your questions, a knowledgeable and experienced IT and Networking staff and a superior Maintenance and Installation team.

Ready to sign up? Stop by the FMTC Business Office at 319 SW 3rd St in Fruitland, Monday-Friday from 8am-6pm. If you have any questions, call us at 208-452-6011.



FROM DAN'S DESK



Dan Greig
General Manager

Hello customers, friends, and neighbors. Welcome to the Spring 2018 edition of the FMTC newsletter. We're doing something a little different with this newsletter. If you have been a customer of ours for any length of time you will already know that we have been doing our best to keep you informed about what is going on at

Farmers Mutual Telephone Company (FMTC) as we continue to grow in an industry that is increasingly technology driven. We have distributed our newsletter usually about three times each year to our FMTC customers and the feedback we get tells us that it has been appreciated. Sometimes though, the feedback is along the line of "I didn't know you did that", which is of course one of the reasons we need to keep sending out the newsletter, as well as continuing our other marketing methods.

With this newsletter we decided it was time to reach out beyond our FMTC customer list and inform everyone in the Fruitland and Nu Acres serving area that we have the technology that you need for today's

communication and Internet speeds for today, as well as the future. We are ramping up our Fiber Optic construction in several of our exchange areas in an effort to make those higher Internet speeds available to everyone. As we go through this year you will continue to see our contractors placing orange colored conduit and fiber optic cable to many homes and businesses. Not only will this provide for faster Internet speeds, but studies have shown that it also makes for increased property values.

Farmers Mutual Telephone Company continues to be your one stop provider for all of your communications needs. Our offerings include traditional telephone service, and High Speed Internet. We also offer Voice over Internet Protocol (VoIP) with free long distance calling up to 500 minutes monthly within the continental United States. We sell Business Telephone Systems installed by our Certified Technicians. We have highly qualified Internet technicians performing Computer Repair and virus removal. We also now have a TV offering with View Local Television and we top it all off with friendly local customer service. All of this is available at rates that make sense to your budget.

FREE

UP YOUR SPRINGTIME

*Offer good for a limited time for new and existing Farmers Mutual Telephone Company residential customers. Business customers are eligible for the first month of Internet free. Choose one new service or all and receive the first month free. Contact us for complete details.

Add a new service for **FREE**
for a limited time.

Now's the time to spring for a new service from Farmers Mutual Telephone Company! Sign up today to start getting any of the services below, and you will receive your first month FREE.*

- **NEW** Internet Service
 - **NEW** VoIP Voice (Phone)+
 - **NEW** View Local TV
Over 20 Local Channels+
- +available with FMTC Internet Service

CALL 208.452.6011 FOR DETAILS!



WOULD YOU LIKE TO SAVE MONEY ON YOUR RESIDENTIAL PHONE BILL?

Choose VoIP Voice and save money over a traditional landline.

VoIP (Voice Over Internet Protocol) is an alternative to traditional landline phone service. Instead of phone coming through your landline connection, it is a voice line that comes in through your Internet connection.

Save Money! Traditional residential landlines are approximately \$31 a month plus calling features and long distance. VoIP is approximately \$19 a month and you will receive FREE calling features and the first 500 minutes of long distance each month for FREE!

Common Customer Questions:

Do I Need To Buy New Phones?

Not in most cases. With the exception of rotary or very old phones, your current phone should work.

Does my computer need to be on to use my phone?

No, you will use your phone in the same way.

Will my phone work in the case of a power outage?

Without a battery backup, your phone line will not work during a power outage. Battery backup options can be purchased through FMTC or you can provide your own.

Questions? Call FMTC today at 208-452-6011.

New customers can sign up at our office, located at 319 SW 3rd St in Fruitland.

Current customers can call us at 208-452-6011 to schedule an appointment with a technician.



Computer Classes are Back!

After receiving many requests for Computer Classes, FMTC will begin offering them quarterly. Classes will be held next door to our business office in the FMTC Conference Center at 303 SW 3rd St in Fruitland. Customers and the public are welcome but we do request you RSVP so we have proper staff to help those who want to attend. Contact us at 208-452-6011 and our Receptionist will add you to our attendee list.

- **Thursday, April 19th 6pm:
BYOD - Bring Your Own
Device**

Bring your laptop, tablet or cell phone and any questions you may have. FMTC IT staff will help walk you through your questions.

- **Thursday, July 19th 6pm:
Windows 10 The Basics &
Then Some**

Windows 10 brings with it mystery, and many questions. Join us for this basic Windows 10 tutorial and bring any questions you may have.

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- **NEW** View Local TV Over 20 Local Channels+
+available with FMTC Internet Service
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TIPS TO OPTIMIZE YOUR WI-FI WITH MODEM/ROUTER PLACEMENT



Choose an open space near the center of your home.

Set your modem or router up on a high shelf. Radio waves from them spread out and down.



Avoid metal objects, microwaves and kitchens.



Wired connections will give you a faster, more reliable Internet experience.