Hosted PBX

Move Your Business Into the Future

Providing a professional experience when your customers call is critical – it can mean the difference between winning or losing business. So regardless of the size of your company, you should have access to the same features and functions as other cutting-edge organizations.

With Hosted PBX, FMTC delivers a best-in-class phone system with all the bells and whistles of a big company phone system, all at an incredibly attractive price. Count on FMTC to help move your business into the future.

- Reduced Total Cost of Ownership versus premises-based systems
- Popular features such as simultaneous ring, auto attendant, hunt groups, and music-on-hold
- Mobility Package enables you to integrate your iPhone or Android devices
- Web interface enables you to change features at the click of a mouse
- Network-based service means Hosted PBX offers superior business continuity benefits
- Desktop soft phone provides a full unified communications experience

FARMERS
MUTUAL TELEPHONE CO
Technology Forward

319 SW 3RD ST. FRUITLAND, ID 83619

208.452.2000 | FMTC.COM

YEALINK SIP-87W
Ultra Prime Solutions

YEALINK SIP-T74W:
High Level Full Color Display

YEALINK SIP-T73W:
Entry Level Program With Ease

YEALINK W78P
High Performance Solutions

FMTC features Yealink IP phones to power your business. Yealink is a global leader for enterprise communication handsets.

Benefits

Hosted PBX is truly the last phone system you'll ever need. It delivers best-in-class capabilities that are affordable for all. Hosted PBX keeps your up-front investment to a minimum, as you are not purchasing an expensive on-site phone system. It's completely scalable, meaning Hosted PBX grows with you as you grow your business. And since it's cloud-based, new capabilities are continually added and improved upon.

Hosted PBX delivers a slew of features to make your business more productive. It has all the features you'd expect, plus capabilities such as:

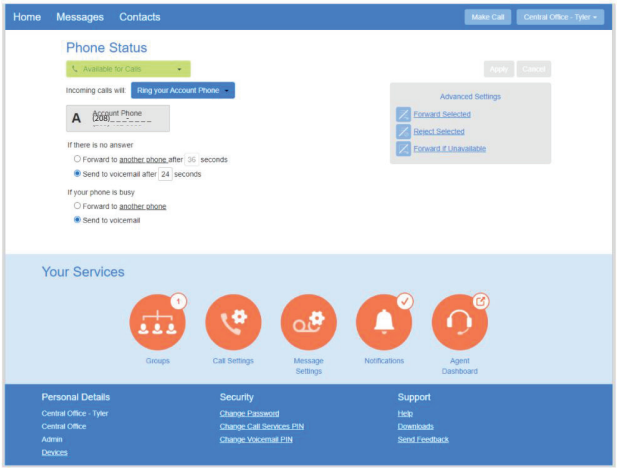
- Web portals for end-users and administrators
- Mobile and desktop apps enable features such as Instant Messaging, Call Jump, video calling, and click-to-dial within Outlook
- Powerful business-grade features such as Auto Attendant and music-on-hold
- Optional contact center capabilities for call queuing, monitoring, and reporting

With Hosted PBX, there are no hidden costs; you simply pay a flat rate per phone per month. As your business expands, you can add new users to your account.

Have a remote employee? The power of Hosted PBX enables you to put a phone anywhere with an internet connection and have it work seamlessly with the rest of your business.

Web Portals Make Administration Easy

Hosted PBX provides a convenient web portal that makes it easy for users to set up and change features to suit their needs. Visual voicemail enables you to listen to messages or have them sent to email. Business Call Manager contains powerful call routing capabilities such as simultaneous ring, distinctive ring tones, and remote call forwarding. In addition to the user portals, Hosted PBX has a separate web portal for managing business-level features.



POWERFUL FEATURES

FMTC has designed feature packages to support different user types and applications. Every phone can be customized to support your business needs.

Features	Basic	Standard	Premium
SIP with Unlimited Calling	X	X	X
Call Forwarding	X	X	X
Caller ID	X	X	X
Call Paging Groups	X	X	X
Speed Dials, Short Codes, and Intercom Codes	X	X	X
Account Codes	X	X	X
Multiple Call Appearances, Call Waiting, Call Hold, and Call Transfer	X	X	X
Call Pickup Groups	X	X	X
Multi Line Hunt Groups	X	X	X
Internet Fax	X	X	X
Music on Hold	X	X	X
Auto Attendant	X	X	X
Voicemail	X	X	X
Contact Management	X	X	X
Webportal	X	X	X
Business Call Manager		X	X
Click to Dial		X	X
MaX UC Mobile App		X	X
MaX UC Desktop App		X	X
Call Jump		X	X
Instant Messaging and SMS		X	X
Advanced Auto Attendant			X
Video Chat			X
ACD Agent/ Supervisor			X

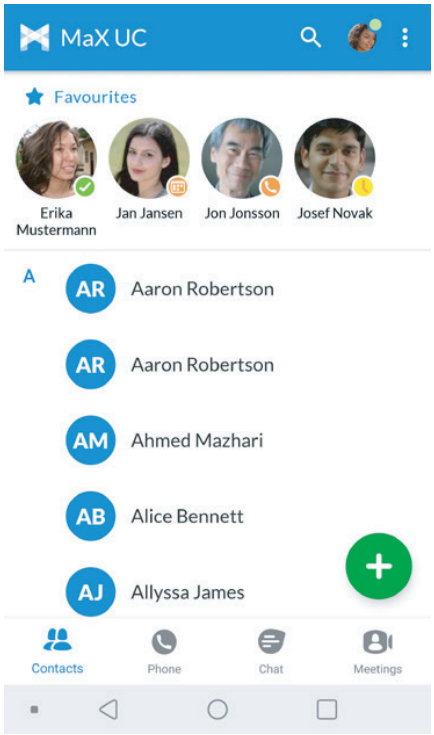
Mobility and Unified Communications

FMTC's mobile app – MaX UC – is a great way to integrate a phone, tablet, or laptop into your communications landscape. MaX UC integrates your mobile device with desk phone functions and enables you to send and receive calls, instant messages, or video calls from any device connected to Max UC. Call Jump allows you to move a call to any other device silently and seamlessly.

On a laptop or desktop computer, MaX UC is a complete unified communications tool. It enables you to integrate voice, video, and instant messaging (IM) into a single platform. Powerful 'presence' capabilities allow you to see the real-time status of co-workers – available, offline or on the phone. MaX UC also integrates with CRM applications like Salesforce or Sugar CRM and business productivity tools like Google apps and WebEx.

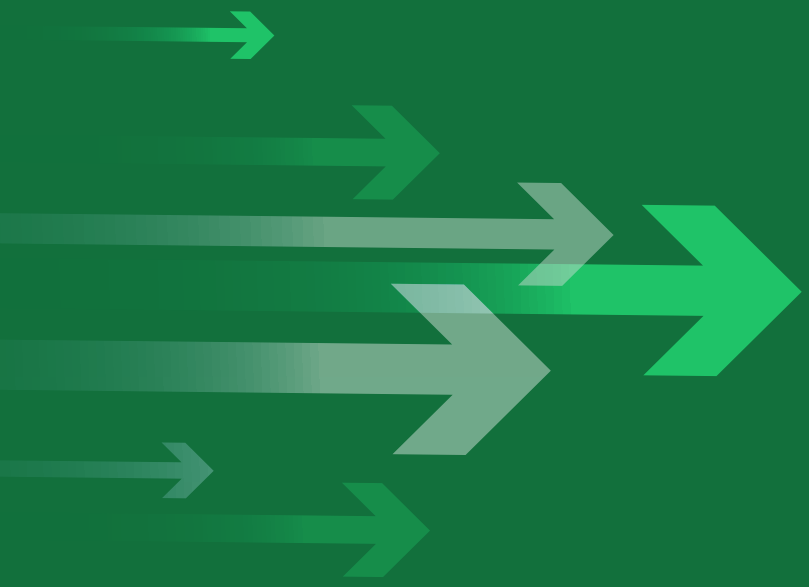
The Last Phone System You Need To Buy

With Hosted PBX, FMTC delivers a best-in-class phone system that allows you to buy only what you need. We take care of the details – phones, equipment, installation, training, and ongoing service – so you can focus on your business. Best of all, we're local and available Monday-Friday from 8am-5pm.



MaX UC makes it easy to stay connected when you're on the go.

Call us today at 1-208-452-2000 to find out how Hosted PBX can help your business, or get more information at http://www.fmtc.com

319 SW 3RD ST. FRUITLAND, ID 83619

208.452.2000 | FMTC.COM